

FREQUENTLY ASKED QUESTIONS (FAQs)

Compliance Assurance Associates, Inc. (CAA)

Do I need special equipment for VirtualOpacity (VO)?

Yes, you will need to purchase at least one virtual reality (VR) headset. VO requires the use of the Meta Quest 3 headset. A link for purchasing the headset is available on our website at <u>https://compliance-assurance.com/smoke-school-virtual.php</u>.

Do you come to the trainees or do the trainees come to you?

VO requires no presence of CAA staff. Method 9 certification can be completed on-site at your facility.

How long does the training take?

The field certification can take as little as 10 minutes for experienced readers. Time will vary between students. The time estimate does not include the online self-paced lecture for students needing lecture certification: https://compliance-assurance.com/online-self-paced-lecture.php

Do you require a minimum number of trainees?

No.

Do you offer volume discounts for organizations requiring a large number of certifications?

Custom pricing is available. During the early-access period, a price quote will be sent before training. The base rate is \$250.00 per student per field certification.

Will clients/students receive certification reminder emails?

Yes. Just like in-person smoke schools, clients/students will be notified at 60, 30, and 14 days before certification lapse.